

SUBJECT: EFFECTIVENESS OF COUNCIL SERVICES – QUARTER 2 UPDATE

MEETING: Cabinet

DATE: 7th December 2016

DIVISION/WARDS AFFECTED: All

1. PURPOSE:

- 1.1 To provide Cabinet with the latest quarterly update on how the council is performing against a set of measures that are important when forming an opinion on the current effectiveness of council services.

2. RECOMMENDATIONS:

- 2.1 That Cabinet use this report to help their continuous monitoring and evaluation of the effectiveness of services and the extent to which they are contributing to the council's priorities of the education of children, support for vulnerable people, enterprise and job creation and maintaining locally accessible services.
- 2.2 That Cabinet use this report as an opportunity to identify any action that may need to be taken to drive improvement, ensuring that services are as effective and efficient as possible in the context of current resources.

3. KEY ISSUES:

- 3.1 This report reflects performance at quarter 2 in 2016/17 as part of Cabinet's continued monitoring of performance. Appendix 1 shows a screenshot of the Cabinet dashboard which brings together a range of key measures that show progress against the council's four priorities. Appendix 2 shows the indicators which remain part of the national indicator set. This has been changed following the decision to revoke the Local Government (Performance Indicators) (Wales) Order 2012 and the introduction of new national indicators as part of the Social Services and Well-being Act.
- 3.2 As agreed by Cabinet in September 2016, the indicators on the cabinet dashboard have been revised to ensure cabinet remain focussed on the most important performance issues of the council. This reflects recent changes as part of the Social Services and Well-being Act along with work being undertaken as part of the Well-being of Future Generations Act and the Future Monmouthshire programme of work. As this work develops further changes will be considered.
- 3.3 Targets are set based on the priorities in the partnership administration's continuance agreement and knowledge of the processes and resources that support each indicator. Past performance data has not previously been collected for some newly introduced performance indicators, particularly for new social care measures where there is no baseline or comparative information.

3.4 The report highlights where performance is being maintained or improved in 2016/17 and some areas where performance has not yet made sufficient improvement or is declining. Based on this information there remain areas where focussed activity through the rest of the year can improve performance. The most recent performance information has been included where available, due to the nature of some indicators data is only produced on a six monthly or annual basis. Some of the key areas for particular consideration by Cabinet are:

Attainment at key stages of education from the academic year 2015/16 has been included, Foundation Phase, Key Stage 2 and Key Stage 3 performance was discussed by cabinet as part of the quarter 1 update. Primary and provisional secondary school attendance for the last academic year is now available and has been included on the dashboard along with provisional Key Stage 4 results. Performance for all pupils at key Stage 4 level 2 threshold including English and maths in 2016 is 67.0% an improvement of 0.1 percentage points based on provisional data. The FSM attainment gap widened from 31.6 to 40.3 percentage points.

The Social Services and Well-being Act came into force on the 6th April and introduced with it a new suite of Social Care measures. These new measures are included in appendix 2 alongside the remaining indicators which are part of the national indicator set. Quarter 2 is the first full compilation of the new indicators and in many cases no baseline or comparable data is available. Targets have been set where feasible but will be better informed when baseline data is further established and other local authority data is available.

The number of patients delayed in hospitals for social care reasons remains an important indicator. Last year we saw an increase in the number of delayed patients, although it was recognised by ABHB that some of these delays were incorrectly identified as Monmouthshire residents. During the first six months of this year, 6 delays for social care reasons have been recorded. This is in line with 2014/15 performance (13 during year) and consistent with the expectation that last year was an anomaly.

The average time taken to process completed Disabled Facilities Grants (PSR/002) for the first six months of 2016/17 is above the 2015/16 average. Grants completed so far are being reviewed to identify any improvements in process that can be made to reduce the time taken nearer to the targeted level.

Most indicators on enterprise and job creation continue to show positive trends. So far in 2016/17 54 businesses have been assisted by Monmouthshire Business and Enterprise and/or referred on to partners. Unemployment among the economically active has continued to reduce and median weekly wage levels for employees working in Monmouthshire have risen to £487.7 in 2016.

The provisional 2016/17 quarter 2 performance data for waste shows the recycling rate is 70.3%, which is above the Council's targeted level of 66% and the Welsh recycling target for 2025 of 70%. The landfill rate has continued to decrease to 0.7% and waste used for heat and power has increased to 27.3%. This is largely due to the continued cooperation of residents along with a few other factors including energy recovery of all of Monmouthshire's residual household waste at an energy-from-waste plant. It should be

noted that it is unlikely that the annual recycling percentage will remain this high because collection of compostable garden waste reduces during the winter.

At month 6 the net cost of services is reporting a 1.36% (£1,966,000) overspend, Social Care & Health is reporting the most significant directorate overspend (£1,070,000) and the directorate is taking action to address this. Overall the Net Council Fund is reporting a £839,000 deficit, this is an improved position against the month 2 position. The deficit at month 6 is also an improvement on the equivalent position last year. This is significantly affected by council tax receipts and treasury improvements.

Human Resources officers have been working closely with managers in priority areas on attendance management. While it is still early for the full impact of some arrangements to be evaluated. It is projected, based on six months data, that in 2016/17 an average of 10.06 working days/shifts per full-time equivalent (FTE) employee will be lost due to sickness absence. Trends indicate the rate is likely to increase during the winter months. This is in line with the projection at the same time last year and therefore the annual rate could be similar to 2015/16. Work is also continuing to ensure accurate and timely reporting of sickness information.

The My Monmouthshire app was launched in October 2016, as well as providing an easy way for residents to quickly contact the council and improve customer services, it is also already providing us with further data about the demand for some of our services on the app that can be utilised in planning future delivery.

- 3.5 Members are reminded that this is a quarter 2 position and will continue to be reported quarterly to cabinet and scrutinised by select committees throughout the year in line with their work programmes.
- 3.6 A substantial range of on-demand performance information is available at all times to members and officers via the Council's intranet site - The Hub. Report cards covering all areas of council business, including trend data and comparisons with similar organisations continue to be updated regularly and can be accessed as and when needed to evaluate the effectiveness and impact of services, support Chief Officer one-to-ones with their Executive Member and inform policy development and evaluation. A screenshot of the cabinet level dashboard is shown below. The Cabinet dashboard is also published on the council's website at www.monmouthshire.gov.uk/improvement
- 4. REASONS:**
- 4.1 To provide Cabinet with timely information to ensure that the authority is well-run and able to maximise its contribution to achieving the vision of building sustainable and resilient communities.
- 5. RESOURCE IMPLICATIONS:**
- None
- 6. SUSTAINABLE DEVELOPMENT AND EQUALITY IMPLICATIONS:**
- None - This report does not propose a change of policy or service delivery.

7. SAFEGUARDING AND CORPORATE PARENTING IMPLICATIONS

There are no specific implications. However members will be aware of the importance of key performance indicators that measure the timeliness and efficacy of key processes for looked after children.

8. CONSULTEES:

Senior Leadership Team
Cabinet

9. BACKGROUND PAPERS:

None

10. REPORT AUTHORS

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11. CONTACT DETAILS

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Monmouthshire Summary - Cabinet					Latest Data: Sep '16			
Indicator Name	Source	Reported	Previous	Most Recent	Trend	Target	RAG	Yearly Trend
Education								
% Attendance: Primary Schools	EDU/016a	Ac Year	95.80	95.70	↓	96.00	Yellow	
% Attendance: Secondary Schools	EDU/016b	Ac Year	94.80	94.80	↔	95.00	Yellow	
% Foundation Phase Pupils Achieving Expected Level in Foundation Phase Indicator	Local	Ac Year	91.80	91.70	↓	91.80	Yellow	
% Foundation Phase Pupils Achieving Expected Level in Foundation Phase Indicator Attainment Gap (FSM:Non FSM)	Local	Ac Year	10.00	17.30	↓	11.80	Red	
% KS2 Pupils Achieving Expected Level in Core Subject Indicator	EDU/003	Ac Year	92.50	94.10	↑	93.60	Green	
% KS2 Pupils Achieving Expected Level in Core Subject Indicator Attainment Gap (FSM:Non FSM)	Local	Ac Year	11.90	9.80	↑	5.90	Red	
% KS3 Pupils Achieving Expected Level in Core Subject Indicator	EDU/004	Ac Year	90.80	91.90	↑	93.30	Yellow	
% KS3 Pupils Achieving Expected Level in Core Subject Indicator Attainment Gap (FSM:Non FSM)	Local	Ac Year	31.30	21.50	↑	16.40	Red	
% KS4 Pupils Achieving Level 2 inc Eng/Welsh & Maths	EDU/017	Ac Year	56.87	67.00	↑	71.90	Red	
% KS4 Pupils Achieving Level 2 inc Eng/Welsh & Maths Attainment Gap (FSM:Non FSM)	Local	Ac Year	31.60	40.30	↓	34.70	Red	
Vulnerable People								
% Adults who are Satisfied with Their Care and Support	Local	Monthly	N/A	86.00	↓	85.00	Green	
Avg # Calendar Days Taken to Deliver Disabled Facilities Grant	PSR/002	Quarterly	251.00	360.00	↓	180.00	Red	
# of Delayed Transfers of Care	Local	Monthly	42.00	6.00	↑	25.00	Green	
% Assessments Completed for Children within Statutory Timescales	Local	Monthly	N/A	86.10	↑	90.00	Yellow	
% Re-registrations on Child Protection Register	Local	Monthly	18.20	3.30	↑	10.00	Green	
Enterprise & Job Creation								
# Businesses Assisted by Monmouthshire Business and Enterprise and Partner Referrals	Local	Quarterly	N/A	54.00	↑	75.00	Red	
% Unemployment Among the Economically Active	Local	Quarterly	3.30	3.20	↑	3.30	Green	
Average Wage Level in the County	Local	Yearly	478.00	487.70	↑	478.00	Green	
% 18-24 Year Olds Claiming JSA	Local	Quarterly	2.54	2.60	↓	2.60	Green	
% Planning Applications Approved	Local	Quarterly	96.00	97.00	↑	94.00	Green	
Core Services								
% Municipal Waste Prepared for Reuse/Recycled	WMT/009	Quarterly	51.87	70.30	↑	66.00	Green	
% Reported Flytipping Incidents Cleared in 5 Working Days	STS/006	Quarterly	96.68	98.57	↑	97.50	Green	
% Roads in Poor Condition	THS/012	Yearly	9.20	Not Available		10.50	Green	
Council Effectiveness								
# Days/Shifts Lost Due to Sickness Absence - MCC	CHR/002	Quarterly	11.60	10.06	↑	10.80	Green	
Revenue Outturn Expenditure - Over or Underspend on Budget (£000's)	Local	Quarterly	166.00	1,966	↓	0.00	Red	
% Budget Savings in MTFP Delivered	Local	Quarterly	89.00	72.00	↓	100.00	Red	
% New Benefit Claims Decided Within 14 Days	Local	Quarterly	98.00	98.00	↔	95.00	Green	

National Measures

Performance -2016/17 Update

Index	
Improved or At maximum	Improvement >2.5% or at Maximum
Marginal Improvement	Improvement 0.1% - 2.4%
Unchanged	Unchanged - 0%
Marginal Decline	Marginal Decline - -0.1% - -2.4%
Declined	Declined - >-2.5%
N/A - Not applicable	Trend Not applicable

Ref	National Performance Indicator framework	2013/14	2014/15	2015/16	2016/17 Q2	Target 16/17	Target met? 16/17	Trend 15/16 - 16/17	Quartile 2015/16	Comment
EDU/002i	The percentage of all pupils in local authority schools, aged 15, that leave compulsory education, training or work based learning without an approved external qualification	0.4	0.1	0.1	N/A	0	N/A	N/A	Upper Middle	The target is for no pupils to leave education without a qualification.
EDU/002ii	The percentage of pupils in local authority care, and in local schools, aged 15, that leave compulsory education, training or work based learning without an approved external qualification.	0	0	0	N/A	0	N/A	N/A	Top	The target is for no pupils to leave education without a qualification.
EDU/003	The percentage of pupils assessed at the end of Key Stage 2, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment	89.3	89.5	92.5	94.1	93.6	✓	Marginal Improvement	Top	Performance continues to improve, with 94.1% of pupils achieving the key stage 2 core subject indicator (KS2CSI) in 2016, Monmouthshire is still ranked 1st in Wales for KS2CSI
EDU/004	The percentage of pupils assessed at the end of Key Stage 3, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment	80.4	84.2	90.8	91.9	93.3	✗	Marginal Improvement	Top	Performance continues to improve albeit at a slower rate than across Wales as a whole. In 2016, 91.9% of pupils achieved the key stage 3 core subject indicator (KS3CSI), Monmouthshire is now ranked 3rd in Wales for the KS3CSI.
EDU/006ii	The percentage of pupils assessed, in schools maintained by the local authority, receiving a Teacher Assessment in Welsh (first language) at the end of Key Stage 3	0	0	0	0	N/A	N/A	N/A	N/A	The authority has no maintained school offering teacher assessment in Welsh first language therefore this indicator is not applicable and no target is set

Ref	National Performance Indicator framework	2013/14	2014/15	2015/16	2016/17 Q2	Target 16/17	Target met? 16/17	Trend 15/16 - 16/17	Quartile 2015/16	Comment
EDU/011	The average point score for pupils aged 15 at the preceding 31 August, in schools maintained by the local authority	472.6	525.7	516.4	N/A	N/A	N/A	N/A	Lower Middle	No target is set for uncapped points score
EDU/015a	The percentage of final statements of special education need issued within 26 weeks including exceptions	57.1	64.5	75	66.5	Not set	N/A	Declined	Lower Middle	Fewer pupils are being issued with statements of SEN as the authority moves towards issuing SAPRAs instead of Statements.
EDU/015b	The percentage of final statements of special education need issued within 26 weeks excluding exceptions	100	100	100	100	100	✓	Unchanged	Top	Fewer pupils are being issued with Statements of SEN as the authority moves towards issuing SAPRAs instead of Statements.
EDU/016a	Percentage of pupil attendance in primary schools	94.4	95.8	95.8	95.7	96	✗	Marginal Decline	Top	In the academic year 2015/16 there was a minimal drop of 0.1 percentage points in attendance in primary schools. Monmouthshire still maintains a high attendance rate, in the last two academic years where comparative data is available (13/14 & 14/15) the rate has been the highest in Wales.
EDU/016b	Percentage of pupil attendance in secondary schools	93.5	94.6	94.8	94.8	95	✗	Unchanged	Top	Based on provisional data in the academic year 2015/16 the attendance rate in secondary schools was unchanged. Discussions have been held in areas where performance fell to review systems and processes to address under performance
EDU/017	The percentage of pupils aged 15 at the preceding 31 August, in schools maintained by the local authority who achieved the Level 2 threshold including a GCSE grade A*-C in English or Welsh first language and mathematics	57.3	65.6	66.9	67.0	71.9	✗	Marginal Improvement	Top	Provisional Performance in the 2015/16 academic year is 67.0% an improvement of 0.1 percentage points.
SCA/001	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	1.83	1.38	4.37	0.61	2.55	✓	Improved	Lower Middle	Six delays for social care reasons have been recorded so far. This is in line with 2014/15 performance (13 during year) and consistent with the expectation that last year was an anomaly with recognition by ABHB that some of the delays last year were incorrectly identified as Monmouthshire residents
SCC/002	The percentage of children looked after who have experienced one or more changes of school while being looked after	11.0	21.4	20.5	4.8	14	✓	Improved	Bottom	Target to improve performance above Welsh median for 2015/16.
SCC/004	The percentage of children looked after on 31 March who have had three or more placements during the year	10.7	1.9	8.5	1.7	6.5	✓	Improved	Top	Target to improve performance and remain top quartile. Number of placement moves are likely to increase throughout the year.

Ref	National Performance Indicator framework	2013/14	2014/15	2015/16	2016/17 Q2	Target 16/17	Target met? 16/17	Trend 15/16 - 16/17	Quartile 2015/16	Comment
STS/005b	The percentage of highways and relevant land inspected of a high or acceptable standard of cleanliness	99.4	99.4	99.1	99.15	99	✓	Marginal Improvement	Top	The target is to maintain the high level of cleanliness, which Q2 data shows is being achieved.
STS/006	The percentage of reported fly tipping incidents cleared within 5 working days	95.98	97.71	96.68	98.57	97.5	✓	Marginal Improvement	Upper Middle	The target is to maintain performance on fly tipping clearance which Q2 data shows is being achieved.
THS/007	The percentage of adults aged 60 or over who hold a concessionary bus pass	77.5	79.2	79.2	Annual	80	N/A	N/A	Lower Middle	The target has been set to maintain the take up rate of bus passes
THS/012	The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition	9.8	9.7	9.2	Annual	10.5	N/A	N/A	Lower Middle	The highway maintenance programme is delivered by prioritising schemes on the basis of need. The 15/16 performance was better than that projected but with the assessment being based upon 2 and 4 year data (A&B and C roads respectively) the reduction in capital investment will eventually impact upon road condition so an assumed small deterioration in road condition is reasonable
WMT/004b	The percentage of municipal waste collected by local authorities sent to landfill	34.23	18.06	13.15	0.7	6	✓	Improved	Upper Middle	(Q2 provisional data). The landfill rate has continued to decrease due to the continued use of energy from waste
WMT/009b	The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled that are composted or treated biologically in another way	62.94	63.21	61.87	70.31	66	✓	Improved	Upper Middle	(Q2 provisional data).The recycling rate at quarter 2 2016/17 is 70.3%, which is above the Council's targeted level and the Welsh recycling target for 2025 of 70%. The rate is likely to decrease during the winter months.
PPN/009	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	91.2	93.9	93.8	94.6	93	✓	Marginal Improvement	Lower Middle	Target to maintain the number of broadly compliant food hygiene premises in Monmouthshire.
LCL/001b	The number of visits to public libraries during the year, per 1,000 population	7270	7434	7478	7779	7500	✓	Improved	Top	Full year projection based on six months of visits. The Community Hubs have been in place since October 2015. The formation of the hubs has contributed to an increase in visits to the hub/libraries in the first 6 months of 2016/17 compared to the same period in 2015/16.

Ref	National Performance Indicator framework	2013/14	2014/15	2015/16	2016/17 Q2	Target 16/17	Target met? 16/17	Trend 15/16 - 16/17	Quartile 2015/16	Comment
LCS/002b	The number of visits to local authority sport and leisure centres during the year per 1,000 population where the visitor will be participating in physical activity	8099	7893	8205	7068	7800	✘	Declined	Lower Middle	Full year projection based on six months of visits. Performance is expected to come in on target for the full year as it is envisaged that visitor numbers will increase in the next 6 months due to seasonal club bookings and targeted promotions. The target for the year was set lower due to the new school re-build in Monmouth impacting upon visitor numbers to the Leisure Centre.
CHR/002	Average sickness days per employee (FTE)	N/A	9.8	11.6	10.06	10.8	✓	Improved	Bottom	There was a marked increase in sickness absence in 15/16. Work has been focussed on providing targeted support and reviewing processes around the management of attendance, ensuring we are delivering cost effective solutions to attendance problems. It is projected, based on six months data, that in 2016/17 an average of 10.06 working days/shifts per full-time equivalent (FTE) employee will be lost due to sickness absence. Trends indicate the rate is likely to increase during the winter months. This is in line with the projection at the same time last year and therefore the annual rate could be similar to 2015/16. Work is also continuing to ensure accurate and timely reporting of sickness information.
CAM/037	The percentage change in the average Display Energy Certificate (DEC) score within local authority public buildings over 1,000 square metres	N/A	4.1	3.6	Annual	3	N/A	N/A	Upper Middle	Data for this indicator is reported a year in arrears as part of the national data return . However as we have provisional data available for 2015/16 we have used it in our local reporting to provide the most up-to-date position on performance. The data shown as 14/15 is reported as 15/16 in national publications. Latest data shows the average score was 88.3 in 14/15 and 85.1 in 15/16 (an improvement in performance)
PSR/002	The average number of calendar days taken to deliver a Disabled Facilities Grant.	186	213	251	360	180	✘	Declined	Lower Middle	The increase in average time taken to process Disabled Facilities Grants is mainly attributable to more complex grants being completed and the availability of capital funding. Grants completed so far are being reviewed to identify any improvements in process that can be made to reduce the time taken nearer to the targeted level.

Ref	National Performance Indicator framework	2013/14	2014/15	2015/16	2016/17 Q2	Target 16/17	Target met? 16/17	Trend 15/16 - 16/17	Quartile 2015/16	Comment
PSR/004	The percentage of private sector homes that had been vacant for more than 6 months that were returned to occupation during the year through direct action by the local authority	4.66	10.27	14.18	Annual	11	N/A	N/A	Top	The target is to maintain performance based on continuing the same process from previous years of contacting empty homes to return them to use.
PLA/006b	The percentage of all additional housing units provided during the year that were affordable.	31	53	25	Annual	N/A	N/A	N/A	Bottom	The data reported by Welsh Government for this indicator is from the previous financial year (2015/16 is 2014/15 data). This is produced annually by Welsh Government using Council (Housing Service) and external data which records affordable acquisitions, when units are handed over and when registered as completions by Building Control or private inspectors, and therefore a target is not set. The Council's own planning policy data for 2015/16, reported in the LDP annual monitoring report, is 63 affordable housing completions out of a total of 234 housing completions for the period.

Ref	New social care framework indicators	2013/14	2014/15	2015/16	2016/17 Q2	Target 16/17	Target met? 16/17	Trend 15/16 - 16/17	Comment
18	The percentage of adult protection enquiries completed within 7 days	Not Available	Not Available	Not Available	86.10%	Not set	N/A	N/A	
19	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over				See SCA/001				
20a	The percentage of adults (existing service users) who completed a period of reablement a) and have a reduced package of care and support 6 months later	Not Available	Not Available	Not Available	33.3	25	✓	N/A	
20b	The percentage of adults who completed a period of reablement b) have no package of care and support 6 months later	Not Available	Not Available	Not Available	80	50	✓	N/A	
21	The average length of time adults (aged 65 or over) are supported in residential care homes	Not Available	Not Available	Not Available	734	Not set	N/A	N/A	
22	Average age of adults entering residential care homes	Not Available	Not Available	Not Available	86	Not set	N/A	N/A	
23	The percentage of adults who have received advice and assistance from the information, advice and assistance service and have not contacted the service for 6 months	Not Available	Not Available	Not Available	90.1	Not set	N/A	N/A	

Ref	New social care framework indicators	2013/14	2014/15	2015/16	2016/17 Q2	Target 16/17	Target met? 16/17	Trend 15/16 - 16/17	Comment
24	The percentage of assessments completed for children within statutory timescales	Not Available	Not Available	Not Available	86.1	90	✘	N/A	
25	The percentage of children supported to remain living within their family	Not Available	Not Available	Not Available	66.7	Not set	N/A	N/A	
26	The percentage of looked after children returned home from care during the year	Not Available	Not Available	Not Available	12.4	Not set	N/A	N/A	
27	The percentage of re-registrations of children on local authority Child Protection Registers (CPR)	15.8	6.8	18.2	3.3	10	✓	Improved	
28	The average length of time (days) for all children who were on the CPR during the year	195	198.0	Not Available	199.0	365.0	✓	N/A	
29a	Percentage of children achieving the core subject indicator at key stage 2	39.0	67.0	Not yet released	Not available	Not set	N/A	N/A	
29b	Percentage of children achieving the core subject indicator at key stage 4	6.7	11.1	Not yet released	Not available	Not set	N/A	N/A	
30	The percentage of children seen by a registered dentist within 3 months of becoming looked after	Not Available	Not Available	Not Available	Not Available	not set	N/A	N/A	
31	The percentage of children looked after at 31 March who were registered with a GP within 10 working days of the start of their placement	Not Available	Not Available	Not Available	Not Available	82.4	N/A	N/A	
32	The percentage of looked after children who have experienced 1 or more changes of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the year to 31 March				See SCC/002				
33	The percentage of looked after children on 31 March who have had three or more placements during the year				See SCC/004				
34a	The percentage of all care leavers who are in education, training or employment at: a) 12 months after leaving care	Not Available	Not Available	Not Available	80	75	✓	N/A	
34b	The percentage of all care leavers who are in education, training or employment at: b) 24 months after leaving care	Not Available	Not Available	Not Available	33.3	75	✘	N/A	
35	The percentage of care leavers who have experienced homelessness during the year	Not Available	Not Available	Not Available	2.1	0	✘	N/A	